

**Basic software installation experience required. You are advised to save any open files, and to close any other running applications during the installation process.**

#### **Windows Citrix Client Install**

1. On the client machine, download the Citrix client from the link provided on <http://support.hshs.org>.
2. Double click the installer file and click Agree & Install using the default settings.
3. Restart your workstation to ensure the installation completes.
  - Once installation is complete, it may prompt you for account and/or server information. **You do not need to enter anything in these fields**, simply close them out.
4. Following installation/restart you should be able to launch applications from <https://home.hshs.org> using your browser.
  - We recommend the Google Chrome, or Microsoft Edge browsers for the best user experience.